

Great cappucino today !

Mon 2024-01-22 12:35

To: Thorsten Gerber | Gerber Group <tg@gerber-steel.com>; Björn Kammeyer | Gerber Steel GmbH <bk@gerber-steel.com>
Cc: [REDACTED]

Hello Thorsten
Good morning Björn,

Thanks for the great cappuccino you served us today.

While I was reading your [article](#), one of our members was already sending me the link to it 😊.

You're absolutely right that many registrations requests were not addressed.

Our attorney obtained access to the files immediately, but we received access only after having insisted telephonically on October 2; long after filing our request (21/8) and two weeks after having filed our submission (20/9). A "technical error" was the given explanation. See below.

10 days later we were to be heard by the commission (12/10), and we still had no access to the case files...

One of our members had the same problem. He also had to push, and obtained access only on 4/10.

From: TRADE-SSCR-AC@ec.europa.eu <TRADE-SSCR-AC@ec.europa.eu>

Sent: Monday, October 2, 2023 3:38 PM

To: [REDACTED]

Cc: [REDACTED] TRADE-SSCR-AC@ec.europa.eu

Subject: RE: TRON : no access yet to case files R798 and R797

Dear [REDACTED]

Thank you for your email. Your original request was not visible to us in the system due to a technical error. We have addressed the issue and you have now been added as interested party.

Please note that [REDACTED] was already an interested party with [REDACTED] legal representative, and access was granted to [REDACTED] some weeks ago. You should now also have access - please let us know if any problems persist.

With kind regards,
Catharina Koops

Catharina Koops
Case Handler



European Commission

DG TRADE

Unit G3 – Trade Defence Investigations

CHAR 4/123

B-1049 Brussels/Belgium
Tel +32 2 29 87303
catharina.koops@ec.europa.eu

From: TRADE-TRON-NOREPLY@ec.europa.eu <TRADE-TRON-NOREPLY@ec.europa.eu>
Sent: Monday, October 2, 2023 3:28 PM
To: [REDACTED]
Cc: TRADE-SSCR-AC@ec.europa.eu
Subject: Case R798 Stainless steel cold-rolled flat products (SSCR), your appointment for [REDACTED]
[REDACTED]

Dear [REDACTED]

We hereby inform you that your registration request for the case R798 Stainless steel cold-rolled flat products (SSCR) for [REDACTED]
[REDACTED] has been accepted by the Commission services.

From now on, you have access to Tron.tdi and to the following functionalities:

- web consultation of the non confidential file
- web submission of files and forms
- to receive web notifications from the Commission

If you have any technical problems, please contact the Trade Service Desk on TRADE-SERVICE-DESK@ec.europa.eu or telephone +32 2 297 97 97 during normal Brussels working hours.

Best regards,
The case team.



The European Commission
DG Trade
TDI Services

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For instructions on how to get started with TRON and how to register in EU Login, please click [here](#).

For instructions on how to register your mobile phone in EU Login, please click [here](#).

For technical support you can contact the Trade Service Desk by email (TRADE-SERVICE-DESK@ec.europa.eu) or by phone (+32.2/297.97.97).

From: TRADE-TRON-NOREPLY@ec.europa.eu <TRADE-TRON-NOREPLY@ec.europa.eu>
Sent: Monday, August 21, 2023 10:57 AM
To: [REDACTED]
Subject: Acknowledgement of receipt

Dear [REDACTED]

We thank you for your registration request.

Here is the following information related to your request:

- Request date and time (Brussels time): **21 Aug 2023 at 10:57**

- Case number(s) and product name(s): **R797 Stainless steel cold-rolled flat products (SSCR)**
- Name of the party concerned: [REDACTED]
- Save number: [REDACTED]
- The list of attachments including the file name and the confidentiality level:

File type	Sensitive files	Open files
Registration	R797_Registration Comments_[REDACTED].pdf (79.3 KiB)	R797_Registration Form_[REDACTED].pdf (78.8 KiB)

A downloadable version of your request is available in [My Submissions](#).

Best regards,



The European Commission
DG Trade
TDI Services

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